

Measure: **Well Care Visits – First 15 Months**

<p>MetroPlus’ goal is to increase the percentage of members who turned 15 months and who had 0, 1, 2, 3, 4, 5, 6 or more well child visits with a PCP in the first 15 months of life from 82% to 85% by 2017.</p>	
<p>Identified Barriers:</p>	<p>Recommendations:</p>
<p>Low health literacy, insufficient member knowledge or attitudes/beliefs regarding the importance and value of preventive care services.</p>	<p>Educate your patients about the importance of well child visits. MetroPlus have developed two low-health-literacy brochures on anticipatory guidance which address this topic in an easy-to-read format. Please make sure to use these available resources.</p>
<p>Lack of adequate documentation of physical and mental development and anticipatory guidance.</p>	<p><i>Bright Futures Forms for Well Child Visits</i> (recommendations and tools) are available on the MetroPlus’ provider portal.</p>
<p>Parents/guardians may lack a primary source of medical care for their child (ren) and/or lack continuity of care with PCP.</p>	<p>Educate your patients about the importance of continuity of care. Please implement a quality assurance process within your facility to monitor proper coding practice and a recall/reminder system for your non-complaint patients. Please utilize the wide variety of provider/member resources available in the MetroPlus’ website.</p>
<p>Some providers lack the proper paper medical record forms/EMR or tools to properly document history, physical and mental development and anticipatory guidance that occurred during the visit.</p>	<p>Bright Futures Forms for well child visits are posted on the MetroPlus provider portal.</p> <p>Encourage your facility/hospital EMR technicians to implement or add the necessary fields and or drop-down menus to facilitate the documentation, reminders/prompts, and tracking for important components for this measure (physical exam, physical health development, mental health development and anticipatory guidance).</p>

<p>Without the proper documentation providers sometimes miss recording all components of the well child visit completed.</p>	
<p>Providers may not have a recall/reminder system in place for tracking when a well visit is due.</p>	<p>Implement a recall/reminder system within your practice to be able to better track those non-compliant patients. MetroPlus can provide you with your non-compliant or non-user patient list.</p>