

Measure: **Well Care Visits 3-6 year olds**

**MetroPlus' goal is to increase the percentage of members 3-6 years of age who had one or more well child visits with a PCP from 87% to 90% by 2017.**

Identified Barriers:	Recommendations:
Improper coding for well child visits.	Please improve the continuity and coordination of care between PCP and specialists. Get familiar with proper coding procedures for this measure. MetroPlus has posted <i>Recommendations for Preventive Pediatric Health Care</i> and <i>Well Child Visit Tools</i> , from Bright Futures, on the <b><u>provider portal</u></b> .
Low health literacy, insufficient member knowledge or attitudes/beliefs regarding the importance and value of preventive care services.	Educate your patients about the importance of well child visits. MetroPlus have developed two low-health-literacy brochures on anticipatory guidance which address this topic in an easy-to-read format. Please make sure to use these available <b><u>resources</u></b> .
Lack of adequate documentation of history, physical and mental development and anticipatory guidance	<i>Bright Futures Forms for Well Child Visits</i> (recommendations and tools) are available on the MetroPlus' <b><u>provider portal</u></b>
Specialist lack of continuity & coordination of care with PCP or facility.	Assign a staff within the practice to follow up with referrals and make sure clinical findings for the specialty service become part of the patient's medical record.
Parents diagnosed with HIV who are busy with their own care need reminders to take their children for follow up care with PCP	MetroPlus can provide you with the listing of your non-compliant and non-user members. Please call Karen Miller at 1.212.908.8644.

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<b>Identified Barriers:</b>	<b>Recommendations:</b>
Some providers lack the proper paper medical record forms/EMR or tools to properly document physical and mental development and anticipatory guidance that occurred during the visit. Without the proper documentation providers sometimes miss recording the education completed during the visit.	Bright Futures Forms for well child visits are posted on the MetroPlus <b>provider portal</b> . Encourage your facility/hospital EMR technicians to implement or add the necessary fields and or drop-down menus to facilitate the documentation, reminders/prompts, and tracking for important components for this measure (physical exam, physical health development, mental health development and anticipatory guidance).