

## Pharmacotherapy Management for COPD-Corticosteroid

Measure:

<p>Metro Plus's goal is to increase the percentage of those members 40 years and older who had an acute inpatient discharge or ED visit and who were dispensed a systemic corticosteroid (or there was evidence of an active prescription) within 14 days of the event from 74% to 77% by 2017.</p>	
Identified Barriers:	Recommendations:
Lack of timely notifications of admissions/discharges	Notify MetroPlus as soon as you know one of our members is admitted to the hospital and when they are planning to be discharged. Consider using applications or access systems that may facilitate timely notification to the Plan about admissions and discharges. Please call Utilization Management at 1.800.303.9626, Monday – Saturday from 8:00 AM to 8:00 PM.
Poor medication management, medications not being filled may result in ER visits or even inpatient admissions.	Educate members on the importance of taking medications.
Members visit ER more often than with their PCP. There is no follow up visit with their PCP	Try to improve your relationship with your patients. Educate them about the proper use of the emergency room. Remind them about follow up care with their provider after an ER or inpatient admission.
Provider unfamiliar with COPD clinical practice guideline recommendations	Get familiar with the COPD clinical practice guidelines posted on the <b><u>provider portal</u></b> .