

# MEMBER EXTRAS



2019



SERVING NEW YORKERS FOR OVER 30 YEARS



SO, HOW DO YOU GET ALL OF THESE GREAT BENEFITS AND FIND OUT MORE ABOUT THE “PLUS” IN METROPLUS?

CALL US TODAY AND WE'LL TELL YOU HOW QUICK AND EASY IT CAN BE. IT'S THAT SIMPLE!



[WWW.METROPLUSMEDICARE.ORG](http://WWW.METROPLUSMEDICARE.ORG)  
1.866.986.0356 • TTY USERS: 711

HOURS OF OPERATION :  
24 HOURS A DAY, 7 DAYS A WEEK

MetroPlus Health Plan is an HMO, HMO SNP plan with a Medicare contract. Enrollment in MetroPlus Health Plan depends on contract renewal. This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments, and restrictions may apply. Benefits and/or co-payments/co-insurance may change on January 1 of each year. MetroPlus does not discriminate on the basis of race, color, national origin, sex, age, or disability in its health programs and activities. **ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.866.986.0356 (TTY: 711). **注意:** 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1.866.986.0356(TTY:711)。H0423 - MKT19 - 2053 - M Accepted 08242018

CVS Health-Related Items Discount: The 20 percent discount is restricted to items purchased for the health care of cardholder, spouse or dependents. Excludes prescriptions, alcohol, tobacco, lottery, postage stamps, gift cards, money orders, pre-paid cards and photo finishing, and are not valid on other items reimbursed by a governmental program. The FSA summary of your receipt includes the items (and tax) that may be eligible for reimbursement from your FSA / HRA / HSA plan. Plan restrictions may apply. Check with your plan administrator for more details. 106-24830a D13112

# JOIN ONE OF OUR MEDICARE PLANS, AND IN ADDITION TO YOUR PLAN BENEFITS, YOU'LL RECEIVE THESE EXCLUSIVE MEMBER EXTRAS:



## SUPPORT WHEN YOU NEED IT THE MOST



If you are discharged from a hospital, we will provide support to help you understand your discharge instructions, see your doctor for follow up visits and help arrange services you may need like home care, transportation, filling prescriptions.



## ACCESS TO TOWN HALL MEETINGS



Meetings at different facilities for health education, benefit education with games, bingo and activities for all of our Medicare members -includes one - on - one counseling and information sessions.



## CVS HEALTH-RELATED ITEMS DISCOUNT



As a Medicare member, you get access to the CVS Caremark ExtraCare® Health Program, a valuable savings opportunity. This exclusive discount program saves you 20% on thousands of items valued at \$1 or more at any CVS/pharmacy or on eligible items online at [www.cvs.com](http://www.cvs.com)



## A PERSONALIZED CARE COORDINATION PROGRAM



Our team of professionals will work with your doctors and other health professionals involved in your care to ensure you receive the best care possible. Our job is to make sure that your needs and personal goals are a part of the care you receive.



## DISCOUNTS ON THEATER, DINING, SPORTING EVENTS, ATTRACTIONS AND TRAVEL:



Plum Benefits, a free and exclusive additional service, gives our Medicare members access to hard - to - get tickets and discounts on theater, arts, restaurants, sports, concerts, family events and more. All can obtain discounted tickets with just a phone call or online at [www.plumbenefits.com](http://www.plumbenefits.com)



## MEMBER PORTAL



Do more with your membership online! Our Member Portal lets you access your account, update your personal information, view and print and your member ID card, change providers, view your claims /medical appointments history, and much more!



## ZOCDOC™ APPOINTMENTS



Now, MetroPlus members can make and change their appointments online with any of our Zocdoc-participating providers. With Zocdoc, you can see doctors' open appointment times and book instantly online, make informed choices with verified reviews, and stay on top of important checkups with tailored reminders. And those pesky waiting room forms? Fill them out online, just once, and keep them forever.