



September, 2011

Dear MetroPlus Member,

We are writing to tell you there will be a change in how you get your pharmacy benefit. Beginning October 1, 2011, you will get your pharmacy benefit through MetroPlus. You will receive a new MetroPlus ID card. Be sure you use your new card starting October 1, 2011 to fill your prescriptions. You will not be able to use your Medicaid benefit card for prescriptions after September 30, 2011.

Pending New York State Department of Health approval, MetroPlus Health Plan will be using CVS Caremark to provide your pharmacy benefit. **Starting October 1, 2011, when you need to fill your prescription, you must go to a pharmacy in CVS Caremark's network.**

MetroPlus has a list of covered drugs, also called a formulary. Not every drug will be covered. If a drug is not covered, you or your pharmacist may need to talk to your doctor about changing to a drug on the list. Your co-payments for drugs will not change.

If you have any questions about your pharmacy benefit, please call the Member Services department at 1-800-303-9626, Monday through Saturday 8:00am-8:00pm.

Sincerely,

**MetroPlus Health Plan
Member Services Department**

MBR11.10